ODISHA POLICE
STATE HEADQUARTERS
CUTTACK.

CORRIGENDUM TO THE RFP NO.02/2021-2022 FOR SELECTION OF SYSTEM INTEGRATOR FOR COMPREHENSIVE AMC (ANNUAL MAINTENANCE CONTRACT) OF DATA CENTRE, CAS APPLICATION, CLIENT INFRASTRUCTURES OF CCTNS ODISHA

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Due to some unavoidable circumstances, some modifications have been made in the RFP Schedule as follows.

	Earlier Schedule	**Revised Schedule**
Publication of Corrigendum to RFP	--	16.2.2022
The Bidders requested to submit hardcopy in single envelope enclosing Technical and Financial bid in separate envelope to purchaser office not later than	25.02.2022 up to 5.00 PM	03.03.2022 up to 5.00 PM
Date, Time and Venue of opening of Technical Proposals received in response to the RFP Notice	3.3.2022 at 11.30 AM at O/o the Director, SCRB, Odisha, Bhubaneswar	04.03.2022 at 11.30 AM at O/o The Director, SCRB, Odisha, Bhubaneswar

Other terms and conditions of tender document remain unchanged.

16/2/22

AIG of Police (Provisioning)
Odisha, Cuttack

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www.odishapolice.gov.in
Email – sphqrs.odpol@nic.in

Buxi Bazar, Cuttack-753001
Tel./Fax No.0671-2304354

CORRIGENDUM-II

SL#	RFP SECTION & CLAUSE NO./ PAGE REF.	CLARIFICATION REQUIRED BY BIDDER	SUGGESTIONS	CLARIFICATION BY SCRB
1	page 160 (point 29,30,31)	Fortinet FAC-400E (Qty 2) and FAZ-200F (Qty 1) are mentioned in the BOM NOT in commercial 3.a and 3.b	Kindly confirm if we need to quote for the same	Please provide Commercials as per BOM (Annexure-G) The missing items in Finform-3(a) as follows:- 1. **FAC-400E (Qty-2):** FAC4HE3A17000179 FAC4HE3A17000158 2. **FAZ-200F (Qty-1):** FL-2HFTB18000399
2	page 159 (point 5)	Dell serial no: 90DYDV2 DELL POWEREDGE SERVER R440 is mentioned in the BOM NOT in commercial 3.a and 3.b	Kindly confirm if we need to quote for the same	Please provide Commercial as per BOM(Annexure-G) The missing items in Finform-3(a) as follows:- **POWEREDGE SERVER R440** : serial no: 90DYDV2
3	page 159 (point 15)	dell serial no: J6BNK2 DELL POWEREDGE R740 is mentioned in the BOM NOT in commercial 3.a and 3.b	Kindly confirm if we need to quote for the same	Please provide Commercial as per BOM (Annexure-G) The missing items in Finform-3(a) as follows:- **POWEREDGE SERVER R740** : serial no: JH6BNK2 (Updated)
4	page 108 3.b. Financial Proposal for DR Hardware/ Software/ AMC costs for 5 years	Kindly confirm for DR the Dell and IBM servers, can we have 3rd party quote for AMC?	Kindly confirm if we can quote for AMC from 3rd part NOT respective OEM's	Bidder need not to submit proposal in finForm-3(b) for Sl#1-6 and Sl#8. Only proposal to be submitted for Sl#7. The DR component mentioned at Sl#8 is under procurement.
5	page 160 (point 9)	IP KVM RARITRAN DOMINION KX II serial no. HKG1600129 - is mentioned in the BOM NOT in commercial 3.a and 3.b	Kindly confirm if we need to quote for the same	Bidder need not to submit proposal in finForm-3(b) for Sl#1-6 and Sl#8. Only proposal to be submitted for Sl#7. The DR component mentioned at Sl#8 is under procurement.

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6	page 161 (point 19)	KVM ATEN KVM SWITCH F3D5Q0006DGN0053 - is mentioned in the BOM NOT in commercial 3.a and 3.b	Kindly confirm if we need to quote for the same	Bidder need not to submit proposal in finForm-3(b) for Sl#1-6 and Sl#8. Only proposal to be submitted for Sl#7. The DR component mentioned at Sl#8 is under procurement.
7	Page 50 section c	Helpdesk support of CCTNS Odisha	a. Kindly confirm do we need to quote for EMS (CA modules) AMC for licenses . b. Also confirm maintenance of EMS, customisation of EMS is NOT part of this scope.	a. No need to quote for EMS. Currently EMS is handled by M/S Yogik Tech & next EMS project will be decided by the Purchaser. b. Its not in the scope of RFP.
8		Sl. No. 7. Of the Corrigendum Dtd.17.01.22, In Remarks of SCRB column it is mentioned To be considered.	We understand that the columns "Qualifying Requirements" & "DocumentsRequired" are the request from theBidders and the decision for the modification/ changes of the respective requests is as per the statement of the "Remarks of SCRB" Column. • For example, in the column "Remarks of SCRB" if it is written "To be considered", it may be interpreted that the proposal request by the bidder is accepted and the clause will be changed accordingly. • We believe that the remarks "No Change" means request is not accepted and the particular clause will be as per the revised RFP. Kindly clarify that clauses mentioned in Qualifying Requirement and Documents Required column under Proposed Revised will be considered.	This may be treated as "No Change" in the revised RFP.
9	Evaluation Methodology:	6. Technical Evaluation Scoring Matrix B. Bidders experience 1. The bidder should have successfully supplied, installed commissioned andmaintained similar projects such as Data Centre Implementation and management, Client Infrastructure	You are requested to change to the bidder experience as follows to help wider participation. The bidder should have successfully supplied, installed commissioned and maintained similar projects or part of it covering DC/DR support, Application development, customization, testing, Operation & Maintenance support,	No Change. It will be as per the revised RFP.

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		management, Application development, customization, testing, Operation & Maintenance support, Training & Change management, Data Digitization. Helpdesk support using EMS tools etc. with project cost of minimum INR 20 crore or more where the contract value of the bidder should have a minimum of following or more projects: (i) For 03 Projects minimum of INR 6 Crore or more (ii) For 02 projects minimum of 9 Crore or more (iii) For 01 projects minimum of 12 crore or more Basis for evaluation: • Upto 3 projects – 03marks • 4 projects with project cost More than 5 crore to 6 crore – 05 marks • 5 or more projects with more than 6crore – 08 marks	Training & Change management and Helpdesk with project cost of minimum INR 20 crore or more where the contract value of the bidder should have a minimum of following or more projects: • For 03 Projects minimum of INR 6 Crore each or more • For 02 projects minimum of 9 Crore each or more • For 01 projects minimum of 12 crore or more Basis for evaluation: • Upto 3 projects – 03 marks • 4 projects with project cost More than 5 crore each – 05 marks • 5 or more projects with more than 6 crore each – 08 marks • Attested copy of valid and relevant certificate needs to be provided duly certified by authorized Signatory/ Company Secretary of the bidding firm. In case of NDA, kindly furnish self-certificate signed by Authorized signatory/ CompanySecretary.	
10	Evaluation Methodology:	6. Technical Evaluation Scoring Matrix B. Bidders experience: The Bidder must have successfully completed 'Turn key Solution' for at least three(3) e- Governance Mission Mode Project or IT/ITES-project as a System Integrator for Data Center/ DRC implementation (with minimum of 50 client infrastructure nodes) in India with project cost of minimum INR 20 crore where the contract value of the bidder should have with minimum as follows or more: For 03 Projects minimum of INR 6	This clause is not adding any value for a fair assessment of the bidder's potential and hence needs to be changed as follows: "The bidder should have successfully managed/ implemented at least one MMP/IT-ITES projects as a System Integrator for Data Center/ DRC implementation with a minimum of 50 client infrastructure nodes. Basis for evaluation: i For project with 50 client infrastructure nodes = 4 Marks ii For project with more than 50-100 client infrastructure nodes = 6 marks	No Change. It will be as per the revised RFP

		Crore or more (i) For 02 projects minimum of 9 Crore or more (ii) For 01 project minimum of 12 crore or more. Separate work orders that meet the below mentioned requirements during the last Five (05) years for Public/ Cooperative Undertakings within India. In case of ongoing project or AMC, satisfactory execution certificate needs to be en losed for Implementation completion or O&M completion of the corresponding period. Basis for evaluation: • Upto 5 projects–05 marks • 5 or moreprojects–08 marks	iii. For project with more than 100 client infrastructure nodes = 8 marks Work order along with completion certificate needs to be provided.	
11	Evaluation Methodology:	6. Technical Evaluation Scoring Matrix B. Bidders experience: The Bidder must have successfully completed 'Turn key Solution' for at least three(3) e- Governance Mission Mode Project or IT/ITES-project as a System Integrator for Data Center/ DRC implementation (with minimum of 50 client infrastructure nodes) in India with project cost of minimum INR 20 crore where thecontract value of (i) the bidder should have with minimum as follows or more: For 03 Projects minimum of INR 6 Crore or moreFor 02 projects minimum of 9 Crore or more (ii) For 01 project minimum of 12 crore or more. Separate work orders that meet the	As per the corrigendum, Eligibility Criteria for Technical Evaluation (Page No. 4), Sl. No. 8, in Remarks of SCRB it is mentioned To be considered. However, in page no.11 Sl. no. 2 of the corrigendum it is mentioned as No Change. Please clarify which clause the bidder should refer during the bid submissionRevised RFP or corrigendum "Qualifying requirements/ Documents required" column clause.	It may be considered as "No Change". It will be as per the revised RFP.

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		below mentioned requirements during the last Five (05) years for Public/ Cooperative Undertakings within India. In case of ongoing project or AMC,satisfactory execution certificate needs to be enclosed for Implementationcompletion or O&M completion of the corresponding period. Basis for evaluation: • Upto 5 projects–05marks • 5 or moreprojects–08marks		
12	3.d. Financial Proposal for Data Centre Manpower FMS Cost for 05 years	Category, qualification, skills/ experience of resources defined in the section is different that of category , qualification, skills/ experience mentioned in Annexure D (page:-152)	• As per the Corrigendum dated 17th Jan 2022, we understand that the bidder has to quote the resource cost in the respective financial form with the details of the manpower as in the Annexure- D of the revised RFP. Please clarify. • Also, as per the Annexure D, Application Support Engineer- Help Desk Application Support is mentioned (Sl. no. 5 of the table. PageNo. 151) in the revised RFP. However, detail experience & skill set requirement is missing in the "Detail Qualification, Requirement, Experience and Skills of Resources" table (Page No. 152). • Further, for the resource "Testing Engineer" should the bidder consider the years of experience as mentionedin the table "Detail Qualification, Requirement, Experience and Skills ofResources". Request for your clarification.	i. Proposal will be given for all Resources as per the required Qualification as per Financial Form-3(d). However, the detailed experience, skills will be considered as per Annexure-D. ii. The detailed experience and skillset of Application Support Engineer can be read as provided in Sl.5 of the detailed qualification, under "System Administrator". iii. The experience of the Testing Engineer may be read as 6 years for all purposes.
13	3.d. Financial Proposal for Data Centre Manpower FMS Cost for 05 years	Project Manager- BE/ B.Tech / MCA, MBA withPMP, Prince2, ITIL with technical certificates	Clarification on academic qualification for Project Manager may be provided. Request to kindly amend as: Project Manager- BE/ B.Tech / MCA/ MBA with PMP/ Prince2/ITIL certification	The academic qualification for Project Manager is amended as BE/ BTech/ MCA/ MBA with PMP/ Prince2/ ITIL certification.

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14	3.d. Financial Proposal for Data Centre Manpower FMS Cost for 05 years	Application support athelpdesk (O & M – 16*7*365 support) Qualification :Diploma(Tech)	Request to kindly amend qualification for helpdesk resources are as: Application Support- MCA/ BTech/ BCA/ Diploma (Tech)	Proposal will be given for all Resources as per the *required* ***Qualification*** as per Financial Form-3(d). However, the detailed ***experience and skills*** will be considered as per Annexure-D.
	FIN Form 3: Details of Financial Proposal	3.a. Financial Proposal for DC Hardware/ Software/ AMC costs for 5 years	Kindly provide the Warranty/ validity date details of infra (both hardware & software) related to DC and DRC Bill of Material.	No Change. The details of Warranty & validity of infra of DC & DRC can be verified from the OEM using the SL.# of the items provided in Bill of Material
15	FIN Form 3: Details of Financial Proposal	3.b. Financial Proposal for DR Hardware/ Software/ AMC costs for 5 years N.B:- The proposed server at Sl#8 above is under process of procurement. Once the procurement and installation is completed, all the components mentioned in Sl#1-6 aboveare subject for removal.	Removal of items in from the AMC cost has financial implications. As the bidder has to tie with the OEM for AMC support for a period of 5 years, kindly clarify the tentative timeline for completion of the procurement and the modalities of support of the new items.	We already have clarified in the corrigendum that the procurement is under process and it would be completed before the onboarding of the new System Integrator. However, it is suggested not to go for commercial proposals against Sl#1 to Sl#6 and Sl#8, except Sl#7.
16	Page -45 Key Resources for Data Centre and Application Support- 35 Marks	Expect Project Manager , all other category of resources are given same weightage i.e 2 marks for each category. Weightage for Senior developer is same as that of thelpdesk support.	The evaluation of key resources may be considered to ensure quality which is largely followed in such type of e-Governance Mission Mode Projects. You are requested to consider the following changes:- 1. Project Manager: - 10 Marks (1 resource) 2. Senior Developer (.Net)-8 Marks (2 Resource) 3. Developer (.Net)-8 Marks (4 Resource) 4. Developer (Java) -4 Marks (2 Resource) 5. Network Administrator: -3 marks (1 Resource) 6. Database Administrator: -2 Marks (1	No Change. It will as per the revised RFP.

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			Resource)	
17	3.d. Financial Proposal for Data Centre Manpower FMS Cost for 05 years	• Min. 6 years' experience in SRS/ FRS design • Application customization Conversant with Technology Platforms such as ASP.Net Framework, Angular/Angular JS , Javascript, Bootstrap, Java,J2EE, HTML, XML, SQL Server, MySQL • Web Server technology such as IIS7.0, ApacheTomcat • SMS/ email gateway integration • Knowledge of CAS application is mandatory. • Basic knowledge of Police domain is • essential .	Kindly amend the following clause in the experience section As per the clause all the resources (8 nos.) should have knowledge of CAS application and is mandatory. It is to request that out of the 8 resources, the department may kindly modify the statement as "At least two resources should have CCTNS CAS application knowledge".	No change. It will as per the revised RFP
18	Sl. no 49	1. Monthly cost for Artificial Intelligence analysis. (Optional) 2. Monthly cost for Big data. (Optional)	Kindly clarify that it is monthly resource cost or cost based on monthly requirements. If on monthly requirements, please provide detail requirement.	Artificial Intelligence and Big Data Analysis are both optional items. No clarification need.
19	3c	Financial Proposal for Data Centre AMC cost for OS, Application and License Support for 5 years	Kindly clarify whether the Licenses as mentioned in the "License Description" column of the said financial form will be procured/ provided by Odisha Police and the bidder has to provide support costonly.	As the MS license are proposed to be procured by Odisha Police in the Financial Year 2022-23, the Bidder doesn't require to quote for the same as mentioned in FinForm-3(c) and Annexure-G(Part-B).
20	3c	Financial Proposal for Data Centre AMC cost for OS, Application and License Support for 5 years	If bidder need to procure the licenses, then kindly clarify the exact version since both versions are mentioned in the form say Visual Studio Premium with MSDN 2016/ 2019.	As the MS license are proposed to be procured by Odisha Police in the Financial Year 2022-23, the Bidder doesn't require to quote for the same as mentioned in FinForm-3(c) and Annexure-G(Part-B).

21	3a	Financial Proposal for DC Hardware/ Software/ AMC costs for 5 years	Kindly clarify the quantity column, whether it is nodes or VMs for VXRail	Components mentioned in FinForm-3(a) at Sl#2,3,4 & 5(32 Nos.) are VM servers for VXRail 9 Nos. of Nodes in Sl#1.
22	12b	At least 30 days will be planned for knowledge transfer from the outgoing SI to the L1 bidder.	Request to change the same to 90 days as the infrastructure and application software are huge in numbers. It will taketime get the proper knowledge	Knowledge Transfer should be completed within 90 days
23	3c	Visual Studio Ultimate with MSDN 2016/2019	This version is not available in latest editions. Kindly clarify as Professional and Enterprise versions are available.	As the MS license are proposed to be procured by Odisha Police in the Financial Year 2022-23, the Bidder doesn't require to quote for the same as mentioned in FinForm-3(c) and Annexure-G(Part-B).
24	E	The bidder will develop software for giving details of login/ logout period of work, time of sitting idle and total working time for each resource for better monitoring of the CCTNS Project and submit the same on fortnightly basis. Additional cost may be specified separately in this regard.	Will the cost be considered in Financial bid evaluation for selection? There is no financial form (Fin Forms) to provide such cost. Kindly clarify	The proposal may be submitted as per the format of Optional Financial forms.
25	5a	Development of additional modules as per requirementduring the contract period under Change Request to enhance the utility of systems on a whole.	Kindly clarify that any new development of modules/ App will be done through change request.	It will be intimated whenever there is a requirement.
26	5 g	The Additional module will also be available in bilingual version for CAS offline and online.	Request to the remove additional module development in CAS offline.	No Change. It will as per the revised RFP.
27	Fin Form 3.a.	Financial Proposal for DC Hardware/ Software/ AMC costs for 5 years	The quantity of the servers in Sl. no. 5 is mentioned as 32. • Kindly clarify the nos. of the servers and share the list of the servers. • Also, kindly provide the detail list of applications mapped with the servers as mentioned in the FIN Form 3.a.	Components mentioned in FinForm-3(a) at Sl#2,3,4 & 5(38 Nos.) are VMs under VXRail Nodes(6+3=9) at Sl#1. Hence, Bidders to submit proposal as per BoM in Annexure-G and needn't to quote separately for Sl#2,3,4&5 of FinForm-3(a).

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28	Annexure G	ANNEXURE G: Sample Hardware serial No. / Software license details	Kindly clarify whether the Microsoft Software licenses as per "ANNEXURE G: Sample Hardware serial No. / Software license details" are with Assurance support or not.	As the MS license are proposed to be procured by Odisha Police in the Financial Year 2022-23, the Bidder doesn't require to quote for the same as mentioned in FinForm-3(c) and Annexure-G(Part-B).
29	23. Deadline for Submission of Bids	SECTION-III: Instructions to Bidders (ITB)	As per the RFP, the bid has to be submitted both offline and online, kindly clarify the URL for the online submission.	Only Hardcopy to be submitted at the given address by or before the scheduled date and time.
30	2. Data SheetSl. no.	SECTION-II: DATASHEET	As per the RFP, bid security has to be submitted in the prescribed format, kindlyclarify the bid security amount if any.	Please refer to Section-VIII: Special conditions of the Contract, Point No.24. Its noted that Performance Bond/ BG/ Security Deposit of 3% of the total estimated value to be submitted in form of PBG.
31	Annexure D	Annexure D, Application Support Engineer- Help Desk Application Support	The detail experience & skill setrequirement for the Application Support Engineer- Help Desk Application Supportis not available in the "Detail Qualification, Requirement, Experience and Skills of Resources" table (Page No. 152). Kindly clarify.	1. Proposal will be given for all Resources as per the required Qualification as per Financial Form-3(d). However, the detailed experience, skills will be considered as per Annexure-D. 2. The detailed experience and skillset of Application Support Engineer can be read as provided in Sl.5 of the detailed qualification under "System Administrator". 3. The experience of the Testing Engineer may be read as 6 years for all purposes.
32		General	Request to kindly facilitate to understand the current status of DC/DR and applications including license.	All the hardware & software details of the DC/ DRC are there in the Annexure-G. Hence, the status may be verified from the OEM by using the SL# of the components.
33	Page-4 of last Corrigendum B. Eligibility Criteria for	The bidder should have successfully supplied, installed commissioned and maintained similar projects such as Data Centre	We request you to modify the clause as under :- The bidder should have successfully supplied, installed commissioned and	No Change. It will be as per the Revised RFP.

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	Technical Evaluation (Point-7)	Implementation and management, DRC Implementation and management, Client Infrastructure management, Application development, customization, testing, Operation & Maintenance support, Training & Change Management, Data Digitization, Helpdesk support using EMS tools etc executed in last 10 years as of 31/03/2021 with minimum contract value of INR 20 crore or more in case of multiple projects being showcased, then the following should be the minimum contract value of each project: (i) For 03 Projects minimum of INR 7 Crore or more (ii) For 02 projects minimum of INR 10 Crore or more (iii) For 1 project minimum of INR 20 crore or more. In case of contract is under operations and maintenance phase separate work orders mentioning the same and documentary evidence for successful completion/ go live of implementation should be enclosed.	maintained similar projects such as Data Centre Implementation and management, DRC Implementation and management, Client Infrastructure management, Application development, customization, testing, Operation & Maintenance support, Training & Change Management, Data Digitization, Helpdesk support using EMS tools etc executed in last 10 years as of 31/03/2021 with minimum contract value of INR 20 crore or more in case of multiple projects being showcased, then the following should be the minimum contract value of each project: (i) For 03 Projects minimum of INR 7 Crore or more (ii) For 02 projects minimum of INR 10 Crore or more (iii) For 01 project minimum of INR 20 crore or more (iv) For 01 CCTNS Project minimum of 12 Crore or More In case of contract is under operations and maintenance phase separte work orders mentioning the same and documentary evidence for successful completion/ go live of implementation should be enclosed.	
34	Page-6 of last Corrigendum B. Eligibility Criteria for Technical Evaluation (Point-8)	The bidder must have successful completed "Turnkey Solution" for atleast 3 (Three) e-Governance Mission Mode Project or IT/ITES Project as a system Integrator for Data Center/ DR Implementation (with minimum of 100 client infrastructure nodes) inm India with project cost of minimum INR 20 Crore where the contract value of the bidder should have with minimum as follows or more:	We request you to modify the clause as :- The bidder must have successful completed "Turnkey Solution" for atleast 3 (Three) e-Governance Mission Mode Project or IT/ITES Project as a system Integrator for Data Center/ DR Implementation (with minimum of 100 client infrastructure nodes) inm India with project cost of minimum INR 20 Crore where the contract value of the bidder should have with minimum as follows or more:	No Change. It will be as per the Revised RFP.

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		(i) For 03 projects of minimum 7 crores or more each. (ii) For 02 projects of minimum 10 crore or more each (iii) For 01 project minimum of INR 20 crore or more. Seperate work orders that meet the above mentioned requirements from January 2010 onward should be furnished from Government (Central Undertaking (PSU) within India. In case of ongoing project of O&M/ AMC, seperate work orders pertaining to the extended period may be furnished	(i) For 03 projects of minimum 7 crores or more each. (ii) For 02 projects of minimum 10 crore or more each (iii) For 01 project minimum of INR 20 crore or more. (iv) For 01 CCTNS Project minimum of 12 Crore or More Seperate work orders that meet the above mentioned requirements from January 2010 onward should be furnished from Government (Central Undertaking (PSU) within India. In case of ongoing project of O&M/ AMC, seperate work orders pertaining to the extended period may be furnished	
35	Page-12 of last Corrigendum Bidder's Experience-Certification (Point-1)	The bidder should have successfully supplied, installed commissioned and maintained similar projects such as Data Centre Implementation and management, DRC Implementation and management, Client Infrastructure management, Application development, customization, testing, Operation & Maintenance support, Training & Change Management, Data Digitization, Helpdesk support using EMS tools etc executed in last 10 years as of 31/03/2021 with minimum contract value of INR 20 crore or more in case of multiple projects being showcased, then the following should be the minimum contract value of each project: (i) For 03 Projects minimum of INR 7	We request you to midify the clause as under :- The bidder should have successfully supplied, installed commissioned and maintained similar projects such as Data Centre Implementation and management, DRC Implementation and management, Client Infrastructure management, Application development, customization, testing, Operation & Maintenance support, Training & Change Management, Data Digitization, Helpdesk support using EMS tools etc executed in last 10 years as of 31/03/2021 with minimum contract value of INR 20 crore or more in case of multiple projects being showcased, then the follwing should be the minimum contract value of each project: (i) For 03 Projects minimum of INR 7 Crore or more (ii) For 02 projects minimum of INR 10 Crore or more	No Change. It will be as per the Revised RFP.

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		Crore or more (ii) For 02 projects minimum of INR 10 Crore or more (iii) For 1 project minimum of INR 20 crore or more. Separate work orders that meet the above mentioned requirements from January 2010 onward should be furnished from Government (Central Undertaking (PSU) within India. In case of ongoing project of O&M/ AMC, separate work orders pertaining to the extended period may be furnished	(iii) For 1 project minimum of INR 20 crore or more. (iv) For 01 CCTNS Project minimum of 12 Crore or More Separate work orders that meet the above mentioned requirements from January 2010 onward should be furnished from Government (Central Undertaking (PSU) within India. In case of ongoing project of O&M/ AMC, separate work orders pertaining to the extended period may be furnished	
36	Page-13 of last Corrigendum Bidder's Experience-Certification (Point-2)	The bidder must have successful completed "Turnkey Solution" for atleast 3 (Three) e-Governance Mission Mode Project or IT/ITES Project as a system Integrator for Data Center/ DR Implementation (with minimum of 100 client infrastructure nodes) in India with project cost of minimum INR 20 Crore where the contract value of the bidder should have with minimum as follows or more: (i) For 03 projects of minimum 7 crores or more each. (ii) For 02 projects of minimum 10 crore or more each (iii) For 01 project minimum of INR 20 crore or more. Separate work orders that meet the above mentioned requirements from January 2010 onward should be furnished from Government (Central Undertaking (PSU) within India. In case of on-going project of O&M/	We request you to modify the clause as :- The bidder must have successful completed "Turnkey Solution" for atleast 3 (Three) e-Governance Mission Mode Project or IT/ITES Project as a system Integrator for Data Center/ DR Implementation (with minimum of 100 client infrastructure nodes) inm India with project cost of minimum INR 20 Crore where the contract value of the bidder should have with minimum as follows or more: (i) For 03 projects of minimum 7 crores or more each. (ii) For 02 projects of minimum 10 crore or more each (iii) For 01 project minimum of INR 20 crore or more. (iv) For 01 CCTNS Project minimum of 12 Crore or More Separate work orders that meet the above mentioned requirements from January 2010 onward should be furnished from Government (Central Undertaking (PSU) within India.	No Change. It will be as per the Revised RFP.

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		AMC, separate work orders pertaining to the extended period may be furnished	In case of on-going project of O&M/ AMC, separate work orders pertaining to the extended period may be furnished	
37	Page-14 of last Corrigendum Bidder's Experience-Certification (Point-5)	Certifications: CMMi Certifications to be submitted, CMMi Certificate should be visible on https://cmmiinstitute.com for verification	We would request you to modify this clause as "CMMi Certifications to be submitted, CMMi Certificate should be visible on https://cmmiinstitute.com or equivalent institute for verification	The bidders CMMi certificate should be visible on *https://cmmiinstitute.com or any other equivalent institute for verification.*
38	Page-16 of last Corrigendum Key Resources for Data Centre and Application Support		We would request you to include the following to ensure quality and sustainable manpower resources:- 1. All manpower resources for Data Center and Application Support (including Help desk Support) has to be on the bidder's direct payroll with minimum wages under the Central Wages Act (with all statutory benefits like PF, Gratuity, ESI / Mediclaim etc), Bidder's will be reimbursed for any changes of structure in the central wages act. 2. Bidder have to provide a minimum of 10% of annual increment/ salary increase to every deployed resources on a year on year basis based upon their performance in consultation with Odisha Police.	No Change. It will be as per the revised RFP.
39	Page-149 ANNEXURE C: Details of DC & DRC Infrastructure		We would request you to provide a revised list of DC & DRC Infrastructure to be considered under AMC/ATS Support in DC & DRC, considering the current list is a bit confusing.	All the infrastructures details available in the DC/DRC have been specified in the Annexure-C and in the BoM in Annexure-G.
40	Page-159 ANNEXURE G: Sample Hardware serial No. / Software license details		We would request you to provide a revised list of DC & DRC Infrastructure to be considered under AMC/ATS Support in DC & DRC, considering the current list is a bit confusing.	All the infrastructures details available in the DC/DRC have been specified in the Annexure-C and in the BoM in Annexure-G.

41	Pge-106 FIN Form 3: Details of Financial Proposal	3.a. Financial Proposal for DC Hardware/ Software/ AMC costs for 5 year	We would request you to publish a revised Financial Proposal format, considering there are items which Odisha Police wises to replace in an year or so, the change would provide the appropriate L1 (TCO) cost.	No items are proposed to be removed from the DC. Hence no change in the FinForm-3(a). Please go with Annexure-G for submitting the Financial Proposal.
42	Page-108 FIN Form 3: Details of Financial Proposal	3.b. Financial Proposal for DR Hardware/ Software/ AMC costs for 5 years	We would request you to re-format the Financial proposal Format and ask the bidder to quote for AMC cost for DR hardware/Software for only 1 year (except- Cisco Switch with 96 ports bought recently) since all the infrastructure would be refreshed by Odisha Police from Year -2 onward. The bidder would howver quote the Cisco Switch with 96 Ports AMC/ATS for 5 years. The change would provide the appropriate L1 (TCO) cost.	Bidder need not to submit proposal in finForm-3(b) for Sl#1-6 and Sl#8. Only proposal to be submitted for Sl#7. The DR component mentioned at Sl#8 is under procurement.
43	Page-109 FIN Form 3: Details of Financial Proposal	3. c. Financial Proposal for Data Centre AMC cost for OS, Application and License Support for 5 years	We would request you to publish a revised Financial Proposal format for OS, Application and Licence Support considering most of the existing Microsoft Licences in the list has reached OEM End of Support (EOS) and have to be replaced. Also the roll out of CAS 5.0 would require updated OS and application licences which Odisha Police can plan to purchase through a separate RFP. Kindly allow bidder to quote for only 1 year for standard support for all OS and application licences (except McAfee- End Point Antivirus) Request you to re-format the Financial Proposal format for OS, Application and Licence Support to enable only 1 Year for Microsoft Licences Support and 5 years for End Point Antivirus. The change would provide the appropriate L1 (TCO) cost.	Bidder need to quote as per the Software License details as specified in Annexure-G(Part-B) for Sl#16 and Sl#17 (Already included in FinForm-3(a) at Sl#8) only. As the MS license are proposed to be procured by Odisha Police in the Financial Year 2022-23, the Bidder doesn't require to quote for the same as mentioned in FinForm-3(c) and Annexure-G(Part-B).
44	Page-109 FIN Form 3: Details of Financial Proposal	3. c. Financial Proposal for Data Centre AMC cost for OS, Application and License Support for 5 years (. Office Standard 2013/2016)	We would request you to publish a revised Financial Proposal format for OS, Application and Licence Support. Considering Police Station/client end locations has been removed from this project scope, we request you to remove . Microsoft Office Standard 2013/2016 from the list of items to be quoted for AMC/ATS.	As the MS license are proposed to be procured by Odisha Police in the Financial Year 2022-23, the Bidder doesn't require to quote for the same as mentioned in FinForm-3(c) and Annexure-G(Part-B).

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45	Page-110 FIN Form 3: Details of Financial Proposal	3. c. Financial Proposal for Data Centre AMC cost for OS, Application and License Support for 5 years (McAfee - Latest)	McAfee as an organisation is going through some changes and has been acquired by a different organisation and is under a merger process, Kindly allow bidder to have the option to quote for a different/ New End Point Antivirus solution with similar functionalities.	No Change required in the BoM as per Annexure-G(part-B). Bidder to provide the latest version of McAfee software as per the existing SW. Current Grant Number: 16174788-NAI (Updated)
46	Page-16 12. Bid Submission Sheets and Price Schedules		Kindly clarify the process to submit the bid, In case it has to be uploaded online on any tender portal, Kindly share us necessary details, training and helpdesk contacts to clarify our doubts on online submission.	The bidder has to submit the Bid hardcopy offline only before the scheduled date and time.
47	Page-156 ANNEXURE-E : Payment Milestones and deliverables	Quarterly payment for AMC shall be made on submission of invoice/bills in triplicate within 30 days from the date of completion of the quarter.	We would request you to modify the clause as Quarterly payment for AMC shall be made on submission of invoice/bills in triplicate within 30 days from the date of completion of the quarter and Monthly payment for FMS/ Resources shall be made on submission of invoice/ bills in triplicate within 15 days from the date of completion of the Month The change would provide better cash flows for bidder organisation and lesses financial burden.	No Change. It will be as per the Revised RFP.
48	FinForm-3(a) (Page-107, Sl#-12)/ Annexure-G (Page-159,Sl#13)	Routers (Huawei)-AR3200	The Bidder whether quote for the Routers (Huawei)-AR3200 or not?	The bidder doesn't require to quote for the Router mentioned in BoM as the same has been provided by M/s Bharti Airtel Ltd.
49	Pg-109	3.c FinancialProposal for Data Centre AMC cost for OS, Application and License Support for 5years	As per input received from OEM (Microsoft) the Windows server OS & application version 2016 & above license comes as per the nos. of core of the server. Youare requested to provide the core details of the following servers which will help OEM to provide correct pricing. 1. DRC a. DB Server IBM X3850 X5 b. IBM Blade Chassis HS22 with 5 blade Servers	As the MS license are proposed to be procured by Odisha Police in the Financial Year 2022-23, the Bidder doesn't require to quote for the same as mentioned in FinForm-3(c) and Annexure-G(Part-B). 1. Bidder need not to submit proposal in finForm-3(b) for Sl#1-6 and Sl#8. Only proposal to be submitted for Sl#7.

				The DR component mentioned at Sl#8 is under procurement.
50	Pg-108,109	Server distribution for virtual machine andapplication &services configuration details	As per our understanding, there are 09 HCI node servers (P570F- 06 nos. & E560F- 03 nos.) where 38 VMs are configured, you are requested to kindly provide the node wise VM details & the software applications & services running in each of the respective VMs to prepare our technical proposal and understanding of current server utilization. An excel sheet is enclosed for your further necessary action to capture the necessary information and share with us. Alternately, you may facilitate a visit of our technical team to interact with your existing System Integrator to collect the required information, kindly confirm thedate and time to plan our visit.	Components mentioned in FinForm-3(a) at Sl#2,3,4 & 5(38 Nos.) are VMs under VXRail Nodes(6+3=9) at Sl#1. Hence, Bidders to submit proposal as per BoM in Annexure-G and needn't to quote separately for Sl#2,3,4&5 of FinForm-3(a). Hence, there is no need to provide the Node wise VM details as 9 Nodes are in cluster base.
51	Pg-108	3.b. FinancialProposal for DR Hardware/Software/ AMC costs for5 years	In the Financial Form 3.b., kindly share the information the specification/ configuration of the servers IBM Blade Chassis HS22 with 5 blade & IBM X3850 X5- Old DB Server. An excel sheet is attached to capture the details for your reference.	Bidder need not to submit proposal in finForm-3(b) for Sl#1-6 and Sl#8. Only proposal to be submitted for Sl#7. The DR component mentioned at Sl#8 is under procurement.
52	Pg-46	Corrigendum dtd. 17.01.2022	We understand from the corrigendum that the EMS is under maintenance and support by M/s Yogik Technologies you are requested to provide the validity of the support. We understand that SLA monitoring, report generation & submission of SLA report will be done using EMS tool. However, any customization of the EMS tool will be out of the scope of the bidder.	No need to quote for EMS. Currently EMS is handled by M/S Yogik Tech & next EMS project will be decided by the Purchaser.
53		Change Management workshop and training	As per the requirement the bidder needs to conduct the change management training/ workshop at district level as and when directed. As only accommodation is committed request to clarify the cap of the no. of such training/ workshop across the various district during the	No Change. It will be as per the revised RFP.

			contract period so that a proper out of pocket expenditure is budgeted.	
54		Data digitization of legacy records	As we understand the data digitization of legacy records will be done using existing tools under CCTNS and hence it will be out of the scope of the bidder. Please clarify whether our understanding is correct.	Tool already exists.

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